



Connecting families & communities through safety & hope

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THE JANELLE GRUM FAMILY CRISIS CENTER OF EAST TEXAS IS RECOGNIZED FOR IMPLEMENTATION OF CULTURAL AWARENESS CERTIFICATION PROGRAM

The Janelle Grum Family Crisis Center of East Texas was recently recognized at a statewide conference held by the Texas Association Against Sexual Assault (TAASA) for their work toward Cultural Awareness Certification. This acknowledgment took place on March 1, 2012 at a ceremony held in Austin, Texas.

Due to the diverse population the Family Crisis Center of East Texas serves, the agency continually strives to better understand clients and their needs in order to provide non-judgmental, quality victim's services. This program provides education for the agency on traditionally underserved populations such as: Native Americans, Latinos, African Americans, Asians, the elderly, male victims, and individuals with disabilities. The Family Crisis Center intends for all staff and volunteers to complete the 30 hours of approved trainings by May 2012. Upon the completion of this program, the Family Crisis Center will be the first agency in the nation who is fully certified through this curriculum.

"I am proud to be part of an agency that sees cultural awareness as an important topic for advocates to be fully trained on," says Heather Bruce, Sexual Assault Services Coordinator for the Family Crisis Center of East Texas.

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“As an advocate, I work with clients from various backgrounds and walks of life; this program has helped me better serve those clients based on their unique values and beliefs.”

The Janelle Grum Family Crisis Center of East Texas offers free comprehensive services to victims of sexual assault and family violence. In 2011, 1,134 residential and non-residential clients received over 53,000 essential services from the Family Crisis Center. These services include: emergency shelter, 24-hour crisis hotline, crisis intervention, legal and personal advocacy, child advocacy, counseling, peer support groups, medical accompaniment and self sufficiency services. Clients are also connected with resources from the agency’s Thrift Stores located in Lufkin and Nacogdoches.

By providing these services, the Family Crisis Center strives to advance its mission of enhancing the safety of women, children and men from family violence and sexual assault. To find out more information about the Cultural Awareness Certification Program, or to find out what you can do to help put an end to sexual violence, contact the Family Crisis Center of East Texas at (936) 639-1681 or FamilyCrisisCenter@suddenlinkmail.com. If you or someone you know has been sexually assaulted, please contact the 24-hour crisis hotline at 1-800-828-7233.

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